

- Fort Wayne, IN
- Kokomo, IN
- Elkhart, IN
- Napoleon, OH

CompTIA A+ Certification

Indiana ETC #3391 • Ohio #470104 • Cost: \$1,500



The CompTIA A+ certification is the industry standard for computer support technicians. The international, vendor-neutral certification proves competence in areas such as installation, networking, security and troubleshooting. CompTIA A+ certified technicians also have excellent customer service and communication skills for client work.

CompTIA A+ is part of the certification track for corporations such as Microsoft, Hewlett-Packard, Cisco and Novell. Other technology companies, including CompuCom and Ricoh, have made CompTIA A+ certification mandatory for their service technicians. More than 700,000 people worldwide have become CompTIA A+ certified since the program's inception in 1993.

Program Overview:

The CompTIA A+ certification confirms a computer technician's ability to perform tasks such as installation, configuration, diagnosing, preventative maintenance and basic networking of computers. The exams also cover domains, server security, safety, environmental issues, communication and professionalism, giving the student a well-rounded program in computer support.

Prerequisites:

HS Diploma or GED and ETC 7649 Computer Technology Specialist Program or 1 year Computer Support Experience

Course Outline:

- Troubleshooting Methodology
- Operating Systems
- Electricity and Power Supplies
- CPUs and Motherboards
- The Basic Input/Output System
- Memory Systems
- Bus Structures
- Expansion Cards
- Peripheral Connection Types
- Data Storage Devices
- Video & Image Output Devices
- Printers
- Connecting Computers
- Networking Computers
- Portable Computers
- Monitoring and Management
- Operating System Troubleshooting
- Security
- Windows Installation and Upgrades
- Safety and Maintenance
- Troubleshooting Hardware

Certification:

CompTIA A+ Certification

Classes are 6 weeks in length, and meet for 4 hours per day, Monday through Thursday, mornings or afternoons

For information regarding this course, contact:

info@etfortwayne.com • (260) 432-9077 • Toll-free: (866) 257-0316